



Salesforce's choice for collaboration—ScreenMeet

The leading enterprise cloud-native collaboration platform comes to you—embedded in Salesforce.

Our screen sharing, remote desktop, video, and cobrowse platform complete digital transformation initiatives for Salesforce Sales Cloud and Service Cloud customers.

Meet the product suite that simplifies customer experience.

More top Fortune 500 companies are switching to ScreenMeet. With seamless integration, agents do more in fewer clicks, while automated session data logging delivers visibility and insights into every ticket. Reporting is simplified for a 360-degree view and complete data integration with Salesforce.

*ScreenMeet Remote Support

Manage with ease and have complete control of your end-users' device. Remote takeover gives you quick access to Windows, Mac, iOS, and Android systems directly from the chat, ticket, case, or incident.

**ScreenMeet Live

Work together seamlessly to improve the customer experience. Our no-download collaboration offering includes voice, video, screen share, and mobile camera share.

ScreenMeet Cobrowse

Stream your website or mobile app to improve the customer experience. Our embedded solution requires no software for the customer or agent.

**ScreenMeet Replay

Record an issue and upload it as part of a case. Provide more context for the Agent to resolve the issue more easily.

*Used by Salesforce Techforce **Used by Salesforce CSG

Salesforce Ventures is an investor in ScreenMeet.



Why ScreenMeet?

Sophisticated yet simple to use

- Sleek UX and multi-channel support
- Launch in a single click
- No downloads and connect in seconds
- Embedded in your Salesforce
- Automated session data logging

Enterprise-grade

- SOC2 Type 2 certified
- Built on Amazon Web Services (AWS), the leading cloud solution
- Data transmission: TLS and DTLS 1.2+ with AES-256-bit encryption
- Authentication with your ITSM or CRM platform for added security
- Store data in your cloud in designated geographies

ROI in months

- No CapEx
- No maintenance fees
- No forced upgrades
- No maximum concurrent users
- No charge for unused licenses
- Almost no extra training time
- Customer Success Team included

Contact us

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