

# Tanium and ScreenMeet

Simple one-click screen sharing for IT operations, security and support

## The challenges

Remote and hybrid work have added new challenges for IT support, operations and security practitioners since they can't just pop over to an endpoint to resolve issues locally. Instead, the organization needs to have the proper tools implemented to allow practitioners to address issues from afar no matter where employees or endpoints are located.

Because of this, screen-sharing technologies have become an essential enabler of internal collaboration and swift resolution of issues, but for too many organizations, it adds another layer of friction and potential security and compliance risk.

Some of the key challenges with screen-sharing technologies include the following, just to name a few:

- Lack of a common screen-sharing experience across all platforms and the need to deploy and maintain the solutions over time
- Screen-sharing solutions often don't integrate within broader IT and security toolsets that practitioners are using
- Solutions must meet regulatory compliance (e.g., GDPR) regarding personally identifiable information (PII), and customers require secure authentication, communication and session data must not be persisted
- Organizations need role-based access controls to prevent over provisioning of administrative privileges, and while screen sharing is in use, practitioners need to ensure they have sufficient privileges and complete control

## Benefits of Tanium screen-sharing services

### Faster Remediation and Support

Whether you're remediating an IT operations or security issue or supporting an end user that needs assistance, you can resolve issues more quickly using Tanium's on-demand screen-sharing services, which provides frictionless one click control over endpoints.

### Zero Maintenance and Deployment

Tanium's screen-sharing services are always patched and up to date on endpoints as they're provisioned and run only on-demand. After a session is complete, the services are unloaded, and all performance is returned back to the endpoint.

### Enhanced Security and Compliance

Tanium's fully integrated on-demand screen-sharing services use secure communication, Single Sign-On (SSO) for authentication, and enables role-based access controls. PII and other sensitive data is handed in a manner that conforms to regulatory requirements such as GDPR.

### Solution Convergence

Streamline security, IT operations and support using a common cross platform screen-sharing solution.

# The solution

Tanium's screen-sharing services powered by ScreenMeet technologies provides customers with seamlessly integrated screen-sharing capabilities, best-in-class security, cross-platform support (Windows and Mac), and fine-grain role-based access controls.

## Seamless Integration

With Tanium Direct Connect, on-demand screen sharing is always just a click away no matter where you are within the Tanium user experience.

## Complete Control

Using role-based access controls practitioners only gain access to the endpoints you decide. From here they gain complete screen sharing and administrative control of attended or even unattended endpoints without the need for additional prompts and passwords.

## Best-in-Class Security

ScreenMeet is SOC2 Type 2 and ISO 27001 certified. All data transmitted during a ScreenMeet session is encrypted using TLS and DTLS 1.2+ with AES-256-bit encryption. Authentication to ScreenMeet is via your existing SSO credentials.

## Zero Deployment

Tanium's on-demand screen-sharing services requires no deployment, provides support for the most popular platforms, and has no impact on the endpoint while it's not in use.

## SEE TANIUM IN ACTION

Experience visibility, control and trust on the industry's only Converged Endpoint Management (XEM) platform.

[Schedule a demo](#)

[Learn more about our ScreenMeet partnership →](#)



Tanium, the industry's only provider of Converged Endpoint Management (XEM), leads the paradigm shift in legacy approaches to managing complex security and technology environments. Only Tanium protects every team, endpoint, and workflow from cyber threats by integrating IT, Compliance, Security, and Risk into a single platform that delivers comprehensive visibility across devices, a unified set of controls, and a common taxonomy for a single shared purpose: to protect critical information and infrastructure at scale. More than half of the Fortune 100 and the U.S. armed forces trust Tanium to protect people; defend data; secure systems; and see and control every endpoint, team, and workflow everywhere. That's the power of certainty.

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