

# ScreenMeet Mobile SDK

Embedding Voice, Video, Screenshare and Remote Control into Your App

The ScreenMeet Mobile SDK gives your developers the tools to enrich the customer support features of your Apps.

Whether supporting customers or employees, the flexible and easy to use SDK brings voice, video, screensharing and even remote-control functionality directly to the app, eliminating the need to open any other apps during the agent/customer interaction.

And ScreenMeet's prebuilt integrations with Salesforce, ServiceNow, Microsoft Dynamics, and others means it is simple to install, deploy and manage, leveraging a highly secure infrastructure.

With the ScreenMeet Mobile SDK you can create a fully integrated, next-level experience for your customers and stop opening other tools during your interaction.

## App Features

- HD Voice and Video
- Screenshare
- Remote Control
- Annotate/Laser Pointer
- Data Masking
- iOS and Android
- 10+ languages

## Integrated Workflows

- Securely streams only your app from customer mobile device
- Camera can be enabled during your sessions
- Data masking for confidential fields
- Agent launches and capture interactions directly within your CRM/ITSM platform
- Reduce friction, increase agent productivity, and ensure the integrity of your customer data

## CRM Integration

- Salesforce, ServiceNow, Microsoft Dynamics
- Session History
- Recordings

## Data Security

- Certified ISV for Salesforce, ServiceNow, and Microsoft
- Multi-vendor SSO/SAML
- BYO AWS S3 and Azure Blob for recordings

## IDE's

- CocoaPod
- Gradle/Maven
- Flutter

## Cloud Native

- Cloud-based and deployed in a global network of enterprise-grade data centers
- ScreenMeet is designed to meet local and global scalability, performance, and security requirements

## DEVELOPER TOOLKIT

Our tools make it easy for application developers to get started including:

- ✓ Detailed documentation
- ✓ Sample code
- ✓ Quick Start

Get started [here!](#)

# ScreenMeet Mobile SDK

Embedding Voice, Video, Screenshare and Remote Control into Your App

---



## How Our Customers are Using ScreenMeet Mobile SDK to Elevate their App

1. Concierge level engagement: use video for human-to-human interaction or camera and voice for conversational troubleshooting, training, and idea generation right within the App.
2. Real time, real person availability for mobile customers: use embedded screen sharing from the mobile app to quickly understand and solve the customer questions and problems.
3. Solve technical issues with just the app: leverage the remote control and let the expert agents solve problems swiftly for their customer.

## Why ScreenMeet

ScreenMeet delivers better real-time online experiences, with easy, secure, and reliable voice and video calls, chat, cobrowsing, and remote support. ScreenMeet customers around the world use it to drive best-in-class customer, employee, remote work, and remote support experiences. ScreenMeet delivers these customer, employee, and remote support experiences for hundreds of customers worldwide.

If you're ready to collaborate in-platform, the way your customers want to work, contact us for a [customized demo](#).